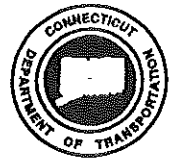




STATE OF CONNECTICUT

DEPARTMENT OF TRANSPORTATION

2800 BERLIN TURNPIKE, P.O. BOX 317546
NEWINGTON, CONNECTICUT 06131-7546



Office of the
Commissioner

April 1, 2014

An Equal Opportunity Employer

Mr. Joseph Boardman
President and Chief Executive Officer
Amtrak
60 Massachusetts Avenue NE, 4E401
Washington, D.C. 20002

Dear Mr. Boardman:

I am writing to notify Amtrak that the Connecticut Department of Transportation (Department) intends to conduct competitive procurement process to select a service provider for the CTRail Hartford Line service that will commence in late 2016 on Amtrak's New Haven-Hartford-Springfield Line. We welcome and encourage Amtrak's vigorous participation in that process.

At this time, we anticipate the contract for this service will include the train and engine crews, station operation, (maintenance and parking), and an option for locomotive and coach maintenance for the new shuttle services between New Haven and Springfield. Amtrak will remain responsible for the existing services operated under PR11A Section 209.

The State of Connecticut is making a significant capital investment, along with the Federal Railroad Administration, in the New Haven-Hartford-Springfield (NHHS) Rail Project. This project is creating renewed and expanded infrastructure and capacity that will serve all of the Line's stakeholders for many years. Amtrak, freight carriers and Connecticut will benefit from the safety, connectivity and capacity improvements this Project is creating.

The State of Connecticut believes that the benefits to the customers of our new service can best be realized in the marketplace. We intend to issue a Request for Proposals that will invite state-of-the-art, proven strategies for the highest quality operations, customer service and maintenance. While federal and state statutes drive open competition, the importance of competition to high-quality service is equally or more important.

The station operation and maintenance services that we will procure are distinct from related NHHS real estate transaction that we are progressing with your staff. We currently plan to use our locomotives and coaches from the Shore Line East (SLE) service for the expanded Hartford Line services. Amtrak maintains this equipment under the SLE Agreement, and we anticipate continuing Amtrak mechanical services until the M-8 Equipment is deployed on the Shore Line.

We have not yet identified a date for the initial procurement activities. However, we are working on the various technical and business documents. Our target is to select and mobilize the contractor well in advance of the late 2016 service date. We also recognize that the Department and Amtrak must negotiate and access agreement for our new service.

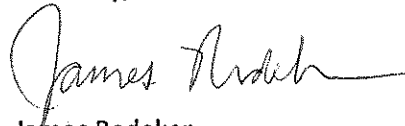
Mr. Joseph Boardman

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April 1, 2014

We appreciate the long standing favorable relationship the Department and Amtrak enjoy, and we encourage Amtrak to pursue this new opportunity with us.

Sincerely,

A handwritten signature in black ink, appearing to read "James Redeker". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

James Redeker
Commissioner

cc: Mr. Richard A. Davey
Mr. Brian Searles