

NEW HAVEN FAMILY RESOURCE GUIDE

*Programs and resources that offer support
for children and families
in New Haven*

Spring 2014 Edition



City of **New Haven**
CONNECTICUT



New Haven School Change
NEW HAVEN PUBLIC SCHOOLS



THE NEW HAVEN
MOMS PARTNERSHIP



Welcome!

The **New Haven Family Resource Guide** is an informal reference list of programs and resources that may be helpful to students of the New Haven Public Schools and their families.

Please know that this list is intended as a reference only. The Family Resource Guide implies no guarantee of resources or program eligibility. Each program or organization on the list has its own policies and eligibility requirements. The Family Resource Guide is not an exhaustive list.

Please understand that you can always call 211 for information.

The Family Resource Guide was created and is updated through the cooperative volunteer efforts of several New Haven organizations, including the New Haven Public Schools, MOMS Partnership, New Haven Family Alliance, United Way of Greater New Haven, BOOST!, and City of New Haven Youth Services. We always are looking for additional partners in our work to help children and families succeed.

If you have questions while using the Family Resource Guide, please contact Daniel Diaz either by phone at 203-946-5087 or by email at Daniel.diaz@new-haven.k12.ct.us

Information For Frequently Asked Questions

Agency & Address	Services Information	Contact Information
211 Infoline (operated by United Way of Connecticut)	General information and referrals in many categories	211 www.211ct.org
New Haven Public Schools: 54 Meadow Street New Haven, CT 06519	Families can register students for school and receive details about school programs as well as other information. Issues and concerns can be referred to the Parent Advocate	203-946-8888 203-946-5087 Parent Advocate www.nhps.net
MOMS Partnership: 142 Temple Street, Suite 301 New Haven, CT 06510	A group of agencies across the city that offer support for mothers and families.	203-764-8601 www.newhavenmomspartnership.org
New Haven Family Alliance: 370 James Street New Haven, CT 06513	Providing supports for children and youth so that they thrive emotionally, socially, academically and spiritually	203-786-5970 www.nhfamilyalliance.net
New Haven Juvenile Review Board: 370 James Street New Haven, CT 06513	Programs to divert youth from the formal juvenile justice system	203-786-5970 www.nhfamilyalliance.net
City of New Haven Community Services Administration: 165 Church Street New Haven, CT 06511	Elderly, Youth, Re-entry, Health, State General Assistance Programs	203-946-7907 www.cityofnewhaven.com/CSA
BOOST!: 370 James Street New Haven, CT 06513	BOOST! works with NHPS to coordinate programs in the schools to help make sure that every child has an opportunity to succeed	203-691-4206 boostnewhaven.org

Government, Recreation, Transportation

Agency & Address	Services Information	Contact Information
Mayor's Office: 165 Church St. New Haven, CT 06510	Information on city programs	203-946-8200 www.cityofnewhaven.com/Mayor
New Haven Public Schools: 54 Meadow St. New Haven, CT 06519	School bus information for NHPS students	203-946-8418 www.nhps.net
DSS General Information: 50 Humphrey Street New Haven, CT 06513	General program information	203-974-8000 www.ct.gov/dss
CT Transit: 470 James Street New Haven, CT 06513	Public transportation by bus	203-624-0151 www.cttransit.com
Department of Parks, Recreation, and Trees: 720 Edgewood Avenue New Haven, CT 06515	Program and activity information	203-946-8027 or 203-946-6071 www.cityofnewhaven.com/Parks/ParksInformation
Sports and Recreation	Community recreation, outdoor adventure, and ranger programs	203-946-8088 www.cityofnewhaven.com/Parks/recreation
City of New Haven Youth Services Department: 165 Church Street New Haven, CT 06519	Youth programs	203-946-7585 www.cityofnewhaven.com/CSA/departmentsyouth

Child Care and Education

Agency & Address	Services Information	Contact Information
211 Infoline (operated by United Way of Connecticut)	General information, including child care options and availability	211 www.211ct.org
Office of Vital Statistics: 165 Church Street New Haven, CT 06510	Birth certificate information, Elm City ID	203-946-8084 or 203-946-7931 www.cityofnewhaven.com
New Haven Public Schools: 54 Meadow Street New Haven, CT 06519	School Readiness Program Head Start/Early Childhood	203-946-7875 203-946-6950 www.nhps.net
New Haven Early Childhood Council (ECC): See NHPS, above	Works to increase quantity and quality of early care and education	info@nhecc.org www.nhecc.org
Care 4 Kids (through State DSS)	Helps low to moderate income families pay for child care	1-888-214-5437 www.ctcare4kids.com
All Our Kin: 414A Chapel St. #100 New Haven, CT 06511	Trains, supports, and sustains home-based child care providers	203-772-2294 www.allourkin.org
The Diaper Bank: 370 State Street North Haven, CT 06473	Call for information regarding pick up sites in your area.	203-934-7009 www.thediaperbank.org
New Haven Reads: 45 Bristol Street New Haven, CT 06511	Reading tutoring	203-752-1923 www.newhavenreads.org

After School Programs*

Agency & Address	Services Information	Contact Information
211 Infoline (operated by United Way of Connecticut)	General information and referrals in many categories	211 www.211ct.org
New Haven Public Schools: 54 Meadow Street New Haven, CT 06519	Families can call for information about after school programs.	203-946-7016 Renee Osborne www.nhps.net
New Haven Youth Map: (operated by City of New Haven Department of Youth)	Website where parents can search for programs in their neighborhoods or throughout the city.	www.newhavenyouthmap.org
Boys and Girls Club: 253 Columbus Avenue New Haven, CT 06519	Education and enrichment programs in a safe after school environment where children can learn and have fun.	203-787-0187 www.bgcnewhaven.org
Farnam Neighborhood House: 162 Fillmore Street New Haven, CT 06513	Preschool, afterschool, teen leadership and summer programs.	203-562-9194 www.farnamhouse.org
LEAP: 31 Jefferson Street New Haven, CT 06511	Year-round, community-based programs for children living in high poverty urban neighborhoods.	203-773-0770 www.leapforkids.org
YMCA: 1240 Chapel Street New Haven, CT 06511	Child care, fitness programs, sports leagues, swimming classes, summer day and resident camp.	203-777-9622 www.cccymca.org/locations/new-haven/
Department of Parks, Recreation, and Trees	Program and activity information	203-946-8027 www.cityofnewhaven.com/Parks/ParksInformation

**There are many additional after-school and summer programs in New Haven; those listed above are the largest providers. Please check the New Haven Youth Map (www.newhavenyouthmap.org) for additional information.*

Physical and Mental Health

Agency & Address	Services Information	Contact Information
City of New Haven Health Department: 54 Meadow St. New Haven, CT 06519	Information on city programs, community health information	203-946-6999 www.cityofnewhaven.com/Health
HUSKY Health Care	General program information	Applying: 1-877-CT HUSKY Checking on status of application: 1-800-656-6684
Healthy Start: 54 Meadow St. New Haven, CT 06519	Offers free medical care, labor, delivery, nursing care, medications, counseling, home visitation, case management and other related services	203-946-8187 www.cityofnewhaven.com/Health
Nurturing Families Network: 54 Meadow Street New Haven, CT 06519	For first time parents - home visiting support for new parents, social support, community referrals and a Fathering Program	203-946-5754 www.cityofnewhaven.com/Health
Pediatric Immunization Outreach and Information	Outreach Support for families whose children are under-immunized. Bilingual immunization outreach and education.	203-946-7026 www.cityofnewhaven.com/Health
Planned Parenthood: 345 Whitney Ave. New Haven, CT 06511	Services by walk in and appointment	203-503-0450 www.ppsne.org
Yale-New Haven Hospital: 20 York St. New Haven, CT 06510	Hospital Dental walk-in clinic	203-688-4242 www.ynhh.org
Yale-New Haven Hospital St. Raphael Campus: 1450 Chapel St. New Haven, CT 06511	Hospital Women's breast health resources	203-789-3000 www.ynhh.org/src
Griffin Hospital: 130 Division St. Derby, CT 06418	Hospital	203-735-7421 www.griffinhealth.org

Physical and Mental Health

Agency & Address	Services Information	Contact Information
Adult Psychiatric Clinic: 400-428 Columbus Avenue New Haven, CT 06519	Adult outpatient and behavioral health services	203-503-3075 www.hillheathcenter.com
Northside Outpatient: Services: 226 Dixwell Ave. New Haven, CT 06511	Adult outpatient and behavioral health services	203-503-3470 www.hillheathcenter.com
Integrated Wellness Group: 446 Blake St. #200 New Haven, CT 06515	Services for those affected by mental illness or emotional disturbances	203-387-9400 www.integratedwellnessgroup.org
Dixwell Newhallville Community Mental Health Services: 660 Winchester Ave., New Haven, CT 06511	Coping with chronic mental illness, alcohol and drug addictions, and psychological trauma	203-776-8390 www.dncmhs.org
APT Foundation: 1 Long Wharf Dr. New Haven, CT 06511	Substance abuse, adult behavioral health	203- 781-4357 www.aptfoundation.org
Project MotherCare Van (Yale-New Haven Hospital St. Raphael Campus)	Services for women, children and the elderly, call for daily schedule and services	203-789-3562 www.ynhh.org/src
Yale University Community Health Care Van	Call for daily schedule. Se habla español	203-996-0162 www.medicine.yale.edu/intmed/infdis/yccr/places/chcv.aspx

Physical and Mental Health

Agency & Address	Services Information	Contact Information
Yale Child Study Center: 230 South Frontage Road New Haven, CT 06519	Social, behavioral, emotional and psychiatric services for families	203-785-6862 www.childstudycenter.yale.edu
Connecticut Mental Health Center: 34 Park St. #168 New Haven, CT 06519	Counseling Services Psychiatric Mobile Response Teams	Adult Mobile Crisis Line 203-974-7713 www.ct.gov/dmhas/cmhc
Clifford Beers Clinic 93 Edwards Street New Haven, CT 06511	Community-based mental health services and advocacy	203-772-1270 www.cliffordbeers.org
Fair Haven Community Health Center: 374 Grand Avenue New Haven, CT 06513	Comprehensive health care, from prenatal to geriatric, and dental mobile van	203-777-7411 www.fhchc.org
Cornell Scott-Hill Health Center Main Campus: 428 Columbus Avenue New Haven, CT 06519	Walk in Clinic, Pediatrics, Internal medicine, Obstetrics and Gynecology, Dental walk in clinic, Pharmacy, Cardiology	203-503-3000 www.hillheathcenter.com
Cornell Scott Hill Health Center: 911-913 State St. New Haven, CT 06511	Adult outpatient and behavioral health services	203-503-3530 www.hillheathcenter.com
Cornell Scott Hill Health Center: 60-62 Grant St. New Haven, CT 06519	Adult outpatient and behavioral health services	203- 503-3350 www.hillheathcenter.com
South Central Rehabilitation Center: 232 Cedar Street New Haven, CT 06519	Adult outpatient and behavioral health services	203-503-3300 www.hillheathcenter.com

School Based Health Centers

Child must be currently enrolled at the school where the clinic is located

Agency & Address	Services Information	Contact Information
Barnard School: 170 Derby Ave. New Haven CT 06511	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-691-3584
Brennan-Rogers School: 199 Wilmot Road New Haven CT 06515	Routine checkups, medical care as needed, immunizations, health education.	203-946-2934
Clinton Avenue School: 293 Clinton Avenue New Haven, CT 06513	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-946-3318
Roberto Clemente School: 360 Columbus Ave. New Haven CT 06519	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-497-7617
Wilbur Cross High School: 181 Mitchell Drive New Haven CT 06511	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-497-7444
Davis St. Magnet School: 35 Davis Street New Haven CT 06515	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-497-7815
Fair Haven School: 164 Grand Avenue New Haven, CT 06513	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-691-2643
Hillhouse High School: 480 Sherman Parkway New Haven, CT 06511	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-497-7555
Hill Central Music Academy: 140 DeWitt Street New Haven CT 06519	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-946-7245

School Based Health Centers

Child must be currently enrolled at the school where the clinic is located

Agency & Address	Services Information	Contact Information
Hill Regional Career: 140 Legion Ave New Haven CT 06519	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-946-2622
John S. Martinez School: 100 James Street New Haven, CT 06513	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-691-2017
Lincoln Bassett School: 130 Bassett Street New Haven CT 06511	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-946-7581
King/Robinson Magnet School: 150 Fournier Street New Haven CT 06511	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-691-2791
Mauro Sheridan Magnet School: 191 Fountain Street New Haven CT 06515	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-691-2815
Troup School: 259 Edgewood Ave New Haven CT 06511	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-691-3076
Truman School: 114 Truman Street New Haven CT 06519	Routine checkups, medical care as needed, immunizations, health education, counseling, crisis support	203-691-2122

Food Pantries, Soup Kitchens & Basic Needs

Agency & Address	Services Information	Contact Information
Community Action Agency (Pantry): 419 Whalley Ave. New Haven, CT 06515	New Haven residents only	203-387-7700
Believe in Me Empowerment (Pantry): 423 Dixwell Ave. New Haven, CT 06511	Third Thursday of every month 4pm-7pm. Must have a photo ID	203-772-2771
Bethel A.M.E. (Pantry): 255 Goffe St. New Haven, CT 06511	Third Saturday: 10am until the food is gone	203-865-0514
Cades Christian Church (Soup Kitchen, Pantry): 104 Fairmont Avenue, New Haven, CT 06513	Wednesday 1-3pm, clothing also available	203-785-8091
Catholic Charities (Pantry): 290 Grand Ave. New Haven, CT 06513	Bring ID, third Friday of each month. 9am – Registered 11am - Emergency	203-777-6771
Christian Community Action (CCA Pantry): 168 Davenport Ave. New Haven, CT 06519	By appointment, for Hill Neighborhood, registration on Tuesday 2pm-3pm	203-777-7848
Dixwell Newhallville Community Mental Health Services (Pantry): 660 Winchester Ave., New Haven, CT 06511	Food pantry	203-776-8390 www.dncmhs.org
Downtown Evening Soup Kitchen: 311 Temple St. New Haven, CT 06511	Call or check online for weekly schedule. IDs requested but not required	203-624-6426 www.downtowneveningsoupkitchen.com
Fair Haven Parent’s Ministry (Pantry): 160 Ferry St. New Haven, CT 06513	Fair Haven Area: Monday-Thursday from 8am-11:30am	203-865-5585

Food Pantries, Soup Kitchens & Basic Needs

Agency & Address	Services Information	Contact Information
FISH of Greater New Haven (Pantry): 342 Ellsworth Ave. New Haven, CT 06511	Documentation Required: Photo ID	203-503-0106
Glorified Deliverance Church (Pantry): 604 Dixwell Ave. New Haven, CT 06511	Second and fourth Saturdays of the month, 12pm-1pm	203-624-4175
Immanuel Baptist Church (Feed My Sheep Ministry): 1324 Chapel St. New Haven CT 06511	Soup kitchen every Sunday, 1:30pm. Food pantry: 2nd and 4th Saturday of the month: 9am-11am	203-777-8744
Integrated Refugee and Immigrant Services (IRIS) (Pantry) : 235 Nicoll St. 2 nd Floor New Haven, CT 06511	Wednesdays 8:30am-12pm	203-562-2095
Jewish Family Services of New Haven (JFS Pantry): 1402 Whalley Avenue New Haven, CT 06515	Open every Tuesday and every other Friday from 9am-12pm. Emergency visits require appointment	203-397-0796
Macedonia Church of God in Christ (Food Pantry): 151 Newhall St. New Haven, CT 06511	Second Saturday of the month from 12pm-1pm	203-776-4501

Food Pantries, Soup Kitchens & Basic Needs

Agency & Address	Services Information	Contact Information
Mount Hope Temple (Pantry): 567 Dixwell Ave. New Haven, CT 06511	Every third Thursday. Must be present between 5:30pm - 6:15pm	203-785-0656
New Flame Restoration Church Food Pantry: 1375 State St. New Haven, CT 06511	Second and 3rd Thursday of month: 5pm-7pm. Emergency food bag the 4th Saturday of the month	203-865-8095
St. Paul's and St. James' Episcopal Church Community Programs (Loaves & Fishes Food Pantry): 57 Olive St. New Haven, CT 06511	Saturday from 9am-10:30am	203-562-2143
Salvation Deliverance Church Food Pantry: 127 Thompson Street New Haven, CT 06511	Every third Saturday	203-843-7887
Second Star of Jacob Church Food Pantry: 201 Chapel Street New Haven, CT 06513	Last Tuesday and Thursday of each month from 9:30am-11:30am	203-776-9603
USA Moving Forward Learning Center Food Pantry: 46 Newhall St. New Haven, CT 06511	Food pantry	203-691-9494
Varick A.M.E. Zion Church Food Pantry and Soup Kitchen: 242-246 Dixwell Ave. New Haven, CT 06511	Must have photo I.D. Emergency bags distributed 4th Tuesday of month, soup kitchen Monday, 5:30pm-6:30pm	203-624-6245

Housing and Shelter for Families and Individuals

Agency & Address	Services Information	Contact Information
New Haven Housing Authority: 360 Orange St. New Haven, CT 06510	Rental housing	203-498-8800 Youth Services: ext. 1074 Self Sufficiency: ext. 1616 Work Readiness: ext.1616 www.newhavenhousing.org
State Department of Social Services: 50 Humphrey St. New Haven, CT 06513	Rental assistance	203-974-8000 www.ct.gov/dss
CT Fair Housing Center: 221 Main Street Hartford, CT 06106	Rental assistance	860-247-4400 www.ctfairhousing.org
Helping Hands: 77 State Street North Haven, CT 06473 334 Boston Post Road Orange, CT 06477	Furniture give away Stores in Orange and North Haven	203-691-5529 www.helpinghandsctfb.com
Furniture Co-op: 14 Gilbert St. West Haven, CT 06516	Furniture give away by appointment only	203-492-4866 www.nhhr.org/what-we-do/furniture-co-op.html

Housing and Shelter for Families and Individuals

Agency & Address	Services Information	Contact Information
New Haven Legal Assistance Association: 426 State St. New Haven, CT 06510	Housing code issues	203-946-4811 legalaidd@nhlegal.org
Livable City Initiative (LCI): 165 Church Street New Haven, CT 06510	Housing code issues	203-946-7090 or 203-946-8386 www.cityofnewhaven.com
Immanuel Baptist Shelter: 645 Grand Ave. New Haven, CT 06511	Men's shelter	203-777-2500
Columbus House: 586 Ella T. Grasso Blvd. New Haven, CT 06511	Men's shelter, single women's shelter	203-401-4400 info@columbushouse.org
Men's Overflow Shelter: 232 Cedar Street New Haven CT 06519	Open seasonally during winter months	203-773-9673
Hillside Family Shelter: 124 Sylvan Avenue New Haven, CT 06519	Shelter for families	203-777-7173
Care Ways Shelter: 223-225 Portsea Street New Haven CT 06519	Single women's shelter	203-492-4873
Women In Crisis: 559 Howard Avenue New Haven, CT 06519	Single women's shelter	203-624-5798
New Haven Home Recovery: 153 East St. New Haven, CT 06511	Women and children's shelter, furniture coop, rental assistance	203-492-4866 www.nhhr.org
Life Haven Shelter: 447 Ferry Street New Haven, CT 06513	Women and children's shelter	203-776-6208

Adult and Youth Employment

Agency & Address	Services Information	Contact Information
CT Department of Labor 37 Marne St. Hamden, CT 06514	Workforce services and programs	203-230-4939 www.ct.gov/dol
CT Works and Workforce Alliance: 560 Ella Grasso Blvd., Bldg.3 New Haven, CT 06519	Resources to assist jobseekers who face barriers to taking employment	203-867-4030 www.workforcealliance.biz
New Haven Works: 205 Whitney Avenue New Haven, CT 06511	Adult training programs and job placement	203-562-9000 www.newhavenworkspipeline.org
Connecticut Center for Arts and Technology: 4 Science Park New Haven, CT 06511	Adult training programs prepare adults for employment	203-823-9823 www.conncat.org
STRIVE New Haven: 746 Chapel St. Suite 301 New Haven, CT 06510	Employment services	203-777-1720 www.strivenewhaven.com
New Haven Free Public Library: 133 Elm St. New Haven, CT 06510	Computer access Local neighborhood branches can be found by visiting the website	203-946-8130 www.nhfpl.org
Youth @ Work 165 Church Street New Haven, CT 06510	Jobs for youth in New Haven	203-946-7582 www.cityofnewhaven.com/mayor/youth@work
Marrakech, Inc. 6 Lunar Drive Woodbridge, CT 06525	Training programs for teens, work programs for persons with mental health issues	203-389-2970 www.marrakechinc.org

Adult Education Opportunities

Agency & Address	Services Information	Contact Information
New Haven Adult Education: 580 Ella T. Grasso Blvd. New Haven, CT 06511	Work with adult students to obtain high school diploma, learn English and take enrichment classes	203-492-0213 www.nhaec.org
Literacy Volunteers of Greater New Haven and Literacy Resource Center: 4 Science Park New Haven, CT 06511	Tutors for adults at different locations throughout the greater New Haven region	203-776-5899 www.lvagnh.org www.LiteracyEveryday.org
Springs Learning Center: 115 Blatchley Avenue New Haven, CT 06513	Literacy center for adult learners at St. Rose of Lima	203-787-1025 www.springslearning.org
Gateway Community College: 20 Church Street New Haven, CT 06511	Downtown Campus	203-285-2000 www.gatewayct.edu
Southern CT State University: 501 Crescent Street New Haven, CT 06515	Undergraduate and graduate programs	203-392-5200 www.southernct.edu
Albertus Magnus College: 700 Prospect Street New Haven, CT 06511	Undergraduate and graduate programs	203-777-0800 www.albertus.edu
University of New Haven: 300 Boston Post Road West Haven, CT 06516	Undergraduate and graduate programs	1-800-342-5864 www.newhaven.edu
Yale University: New Haven, CT 06520	Undergraduate and graduate programs	203-432-4771 www.yale.edu
Parent University New Haven: 54 Meadow St. New Haven, CT 06519	Workshops and information for parents	203-497-7051 www.punh.org

Immigration Services and Veteran Services

Agency & Address	Services Information	Contact Information
Immigration Services:		
New Haven Legal Assistance Association: 426 State Street New Haven, CT 06510	Free legal services to low income families, including criminal defense; education; family; housing; immigration	203-946-4811 www.nhlegal.org
Junta: 169 Grand Avenue New Haven, CT 06513	Multi-service agency	203-787-0191 www.juntainc.org
IRIS: 235 Nicoll Street, 2 nd Fl. New Haven, CT 06511	Integrated refugee and immigrant services	203-562-2095 www.irisct.org
Centro San Jose: 290 Grand Avenue New Haven, CT 06513	Food pantry, child care and community center	203-777-6771 www.ccaoh.org
Veteran Services:		
Veterans Administration	Health benefits information	1-877-222-8387 www.va.gov
VA Medical Center: 950 Campbell Avenue West Haven, CT 06516	Medical and healthcare services	203-932-5711 www.connecticut.va.gov
Veteran Info Line	Advocacy and assistance for CT Department of Veterans affairs	1-866-928-8387
Soldiers, Sailors, and Marines Fund: 746 Chapel Street New Haven, CT 06510	Provides temporary assistance to wartime veterans and their families	203-789-7841 www.ct.gov/ssmf

Differently-Abled Services

Agency & Address	Services Information	Contact Information
State Department of Developmental Services (DDS): 370 James St. New Haven, CT 06513	Partners with the individuals they support and their families	203-974-4200 www.ct.gov/dds
State Bureau of Rehabilitation Services (BRS): 414 Chapel St., Suite 301 New Haven, CT 06510	Help for individuals with significant disabilities to work competitively and live independently	203-974-3000 TTY: 203-974-3013 www.ct.gov/brs

Mentoring and Mediation Services

Agency & Address	Services Information	Contact Information
Community Mediation: 3013 Dixwell Ave. Hamden, CT 06518	Mediation	203-782-3500 www.community-mediation.org
Pinnacle Training: 470 Quinnipiac Ave. New Haven, CT 06513	Mediation	1-888-612-4638 www.pinnacletp.com
My Brother's Keeper	Mentoring programs in the community	mybrotherskeeper@newhavenct.net
New Haven Public Schools: 54 Meadow Street New Haven, CT 06519	Mentoring and volunteer programs in schools	203-946-6950 www.nhps.net/node/386

Legal Services and Elder Services

Agency & Address	Services Information	Contact Information
Legal Services		
New Haven Legal Assistance Association: 426 State St. New Haven, CT 06510	Free legal services to low income families, including criminal defense; education; family; housing; immigration	203-946-4811 www.nhlegal.org
Statewide Legal Services (SLS)	Telephone hotline to help with non-criminal legal problems in CT	1-800-453-3320 www.slsct.org
Free VITA Tax Preparation	Have pen and paper ready.	211 www.211ct.org
Elder Services		
Agency on Aging of South Central CT: One Long Wharf Drive, New Haven, CT 06511	Services and information for staying at home and activities	203-785-8533 www.aoascc.org
City of New Haven Department of Elderly Services: 165 Church Street New Haven, CT 06510	Information, resources, three senior centers	203-946-7854 www.cityofnewhaven.com/CSA/ElderlyServices
Atwater Senior Center: 26 Atwater Street	Daytime activities for seniors	203-946-8558
Dixwell/ Newhallville Senior Center: 255 Goffe Street	Daytime activities for seniors	203-946-8541
East Shore Senior Center: 411 Townsend Avenue	Daytime activities for seniors	203-946-8549
Social Security: 150 Court Street, Room 325A New Haven, CT 06511	Call this office ahead of time to verify their hours of operations.	1-866-331-5281 www.ssa.gov

Emergency and Safety

Agency & Address	Services Information	Contact Information
911	For immediate emergency situations	911 for emergencies only
New Haven Police Department: 1 Union Ave. New Haven, CT 06519	Warrant information, missing persons	Non-emergency: 203-946-6316
Fire Department Headquarters: 52 Grand Ave., New Haven, CT 06511	Response to a fire, medical emergency, automobile accident, hazardous materials	HQ: 203-946-6300 Fire Marshal: 203-946-6232
CT Coalition Against Domestic Violence: Toll-Free 24 hour Crisis Line	Telephone crisis counseling, information and referral, and in-person counseling	1-888-774-2900 www.ctcadv.org
Family Centered Services of CT (4Cs): 235 Nicoll St. New Haven, CT 06511	Abuse, neglect and victimization prevention; home visits, outreach, parenting education, counseling and advocacy to children and adults	203-624-2600 www.ccccnh.org
Integrated Family Violence Services: 435 Nicoll Street New Haven, CT 06511	Safety planning, parenting education, counseling and referrals	203-624-2600 www.ccccnh.org
Community Action Agency of New Haven, Inc.: 419 Whalley Avenue New Haven, CT 06511	Energy and heating assistance	203-387-7700 www.caanh.net
New Haven Family Alliance: 370 James Street New Haven, CT 06513	Street outreach program provides a collaborative approach to reducing and preventing youth violence	203-786-5970 Contact: Shirley West Shirley.west@nhfamilyalliance.org

Notes
