

**HUSKY Primary Care,  
Connecticut's Primary Care Case Management (PCCM) program,  
is now available in the New Haven area**

For some HUSKY A members, there is now an additional option besides enrolling in a HUSKY managed care health plan. This new option is called **HUSKY Primary Care**. Clients who live in the following towns can enroll in the HUSKY Primary Care option: New Haven, Hamden, North Haven, East Haven, West Haven, Orange and Woodbridge. The option is also available now in the Waterbury and Windham areas. HUSKY Primary Care offers the same healthcare services as you currently get, except that you enroll directly with a Primary Care Provider (PCP) instead of with a managed care health plan.

If you would like to change to HUSKY Primary Care, you need to choose a participating Primary Care Provider for each HUSKY A-eligible member of your family. For example, you may want to enroll your child with a pediatrician and choose an internal medicine doctor for yourself.

**General information about HUSKY Primary Care:**

- HUSKY Primary Care is Connecticut's **Primary Care Case Management (PCCM)** pilot program.
- Your Primary Care Provider's office will work with you to help coordinate all of your healthcare needs.
  - They will help you get appointments with specialists and follow up on your medical conditions.
  - They will link you with community resources and services you need.
  - They will have same or next day appointments available for urgent care.
  - They will offer some evening hours, weekend hours, and/or early morning hours on weekdays.
- The other healthcare providers (specialists) you use must be enrolled with Medicaid (Title 19). Your Primary Care Provider will help you find specialists. You can ask the specialists your family sees if they participate in Medicaid (Title 19) or are interested in joining.
- You can choose a different Primary Care Provider for each member of your household.
- For emergencies, you can use any hospital. All general hospitals in Connecticut are enrolled.
- See the enclosed fact sheet for more information.

Before you decide whether or not to change to the **HUSKY Primary Care** option, you should find out if your PCP participates, or if there is another PCP in **HUSKY Primary Care** that you want to choose.

To find out which Primary Care Providers are available in HUSKY Primary Care:

- Call the HUSKY Program at 1-800-656-6684
- Check the HUSKY website at [www.huskyhealth.com](http://www.huskyhealth.com) and select "Enrollment"
- See the enclosed fact sheet for information

You can also ask your current Primary Care Provider if he or she is interested in participating in HUSKY Primary Care, Connecticut's PCCM program.

**Please note:** If you wish to stay with your HUSKY managed care health plan (Aetna Better Health, AmeriChoice by UnitedHealthcare, or Community Health Network of Connecticut), you do not have to do anything. You can continue to see your Primary Care Provider in your HUSKY managed care health plan.

**If you would like to change to HUSKY Primary Care:**

- fill out the enclosed enrollment form and mail it in the enclosed envelope to the HUSKY program as soon as possible; or
- fax the form to 860-282-5579; or
- call the HUSKY Enrollment Center at 1-800-656-6684 with your selection. A HUSKY representative will help you.

**Remember, whether you choose HUSKY Primary Care or remain enrolled in your current HUSKY managed care health plan, you will still receive the same benefit package, including:**

- Medical check-ups
- Immunizations or “shots” at the right age
- Blood and laboratory tests when necessary
- Vision and hearing check-ups
- Hospitalizations
- Maternity and newborn care
- Urgent and emergency care
- Help finding healthcare providers and scheduling appointments
- Transportation if you need help getting to appointments

Please note that mental health and substance abuse services, prescription medications, and dental coverage will remain the same whether or not you change to the HUSKY Primary Care option or stay with your current managed care health plan.

**Connecticut Behavioral Health Partnership (CT BHP)**

Mental health and substance abuse services are provided by the Connecticut Behavioral Health Partnership (CT BHP). For more information about CT BHP please call 1-877-552-8247 from 9 a.m. to 7 p.m., or go to their website at [www.ctbhp.com](http://www.ctbhp.com).

**Pharmacy**

Prescription medications are available to you by presenting your gray CONNECT card or Medicaid client ID number at the pharmacy. For more information, call 1-866-409-8430 or check out our pharmacy website at [www.ctdssmap.com](http://www.ctdssmap.com).

**Connecticut Dental Health Partnership (CT DHP)**

Your dental benefits are managed by CT DHP. If you have any questions or need more information about your dental benefits, please call the Connecticut Dental Health Partnership’s customer service number toll-free at 1-866-420-2924, Monday through Friday from 8 a.m. to 5 p.m.

Sincerely,

The HUSKY Program  
Connecticut Department of Social Services

## WHAT IS HUSKY PRIMARY CARE?

**HUSKY PRIMARY CARE** is Connecticut's Primary Care Case Management (PCCM) program, one of four HUSKY A healthcare options now available in your area.

In **HUSKY PRIMARY CARE**, family members enroll directly with Primary Care Providers instead of enrolling in one of the three HUSKY managed care health plans.

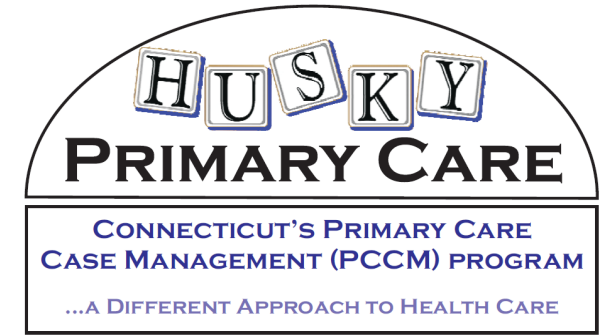
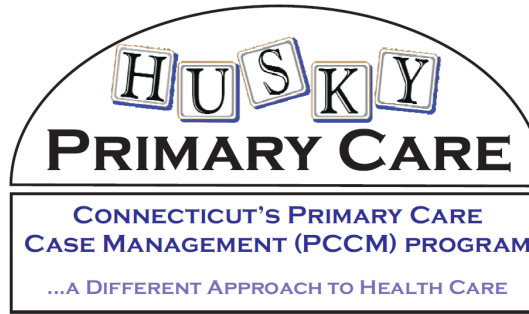
Health care benefits are the same in **HUSKY PRIMARY CARE** as in a managed care health plan.

Primary Care Providers in the program provide:

- Care coordination to help you get appointments with specialists, follow up on your medical conditions, and link you with community resources and services you need.
- Same or next day appointments for urgent care.
- Some evening hours, weekend hours, and/or early morning hours on weekdays to visit or contact your provider.

## WHY ENROLL IN HUSKY PRIMARY CARE?

- You can enroll directly with your Primary Care Provider, who knows your health care needs best!
- Your Primary Care Provider and his or her staff will work with you to help coordinate your care and help you manage any health problems.



Check out **HUSKY PRIMARY CARE** on the internet:  
[www.huskyhealth.com](http://www.huskyhealth.com)  
click on ENROLLMENT  
You can also call 1-877-CT-HUSKY  
(1-877-284-8759) for more information.

Connecticut Department of Social Services  
Publication #09-04nh (12/09 mailing)

HUSKY services are available without regard to race, color, creed, gender, sexual orientation, disabilities, learning disabilities, national origin, ancestry or language barriers.

Check out **HUSKY PRIMARY CARE**  
Connecticut's Primary Care Case  
Management (PCCM) program  
on the internet:  
[www.huskyhealth.com](http://www.huskyhealth.com)  
click on Enrollment

**New Haven Area**

## HOW WILL I GET HEALTHCARE IN HUSKY PRIMARY CARE?

As with a HUSKY managed care health plan, you will get primary care, such as regular check-ups and office visits when you are sick, from your Primary Care Provider.

In **HUSKY PRIMARY CARE**, you do not join a HUSKY managed care health plan – you enroll directly with a Primary Care Provider.

The Primary Care Provider offers the same services offered by a managed care health plan, such as health education, reminders about immunizations and well-child visits, and help scheduling appointments.

If you need to see a specialist, your Primary Care Provider will help you find one who participates in Medicaid. Your Primary Care Provider will make the referral to the specialist.



For emergencies, you can use any hospital. All general hospitals in Connecticut are enrolled.

For all HUSKY A members, whether you join **HUSKY PRIMARY CARE** or a HUSKY managed care health plan:

- Behavioral health, dental, and pharmacy services and providers are the same.
- You can get transportation to appointments.

Your gray CONNECT CARD will get you access to all your healthcare needs: medical, dental, pharmacy & behavioral



## WHO CAN JOIN HUSKY PRIMARY CARE?

- HUSKY A members who live in these towns can enroll: New Haven, Hamden, North Haven, East Haven, West Haven, Orange and Woodbridge.
- To join, each family member in HUSKY A must choose a Primary Care Provider who participates in **HUSKY PRIMARY CARE**.



## HOW DO I FIND OUT WHICH PRIMARY CARE PROVIDERS ARE IN HUSKY PRIMARY CARE?

- See the list on the right for a selection of groups with participating Primary Care Providers, or
- Call the HUSKY enrollment center at 1-800-656-6684, or
- Visit [www.huskyhealth.com](http://www.huskyhealth.com) and click on Enrollment.



## HOW DO I SIGN UP FOR HUSKY PRIMARY CARE?

- You can complete an enrollment form, or
- Call the HUSKY enrollment center at 1-800-656-6684.

Please call us if you need information in an alternative format. For callers with hearing impairment: TDD/TTY 1-800-410-1681.

## New Haven Area Groups with Primary Care Providers

Below is a list of groups with participating Primary Care Providers (PCPs). The list includes the main office of the group. Some groups also have other offices.

To enroll, you need to choose Primary Care Providers for each family member in HUSKY A. **There is a list of names of Primary Care Providers on the back of the enrollment form.**

**Cornell Scott-Hill Health Center**  
428 Columbus Avenue, New Haven  
Phone: (203) 503-3000

**Fair Haven Community Health Center**  
*(existing patients only)*  
374 Grand Avenue, New Haven  
Phone: (203) 777-7411

**Long Wharf Pediatrics**  
*(existing patients only, with some exceptions)*  
150 Sargent Drive, New Haven  
Phone: (203) 781-4321

**Pediatric and Medical Associates**  
*(existing patients only)*  
200 Orchard Street – Suite 108, New Haven  
Phone: (203) 865-3737

**Pediatrics Plus\* PC**  
13 Peck Street, North Haven  
Phone: (203) 239-4627

**Yale New Haven Hospital Primary Care Centers**  
789 Howard Avenue, New Haven  
Phone: (203) 688-5555

- **Adult Primary Care Center**
- **Pediatric Primary Care Center**
- **Women's Center**
- **Nathan Smith Clinic** - 15 York Street, New Haven. Phone: (203) 688-5303

**The list above is current as of December 7, 2009. To find out if more Primary Care Providers have joined, call HUSKY at 1-800-656-6684. You can also ask your Primary Care Provider if he or she is interested in participating.**



Healthcare for Uninsured Kids and Youth

# HUSKY A Health Care Option Enrollment Change Form

You can use this form to choose a new HUSKY A health care option for your family members. If you have questions or would like help filling this out, please call **1-800-656-6684**.

**1. Applicant Information:** The person enrolling the family members (head of household) fills out this section. **If we have questions, we may need to reach you. Please be sure to give us the best phone number where we can reach you during the day.**

First name	Middle Name	Last Name	<b>Head of Household ID Number</b>		
Daytime Telephone #		Evening Telephone	Cell Phone Number		
Mailing Address		Apt #	City/Town	State	Zip

**2. Health Care Option Choice:** Below are the options your family members can join.

**Please select one choice for your family:**

- Aetna Better Health
- AmeriChoice by UnitedHealthcare
- Community Health Network of Connecticut
- HUSKY Primary Care (Connecticut's Primary Care Case Management, or PCCM, program)

**3. Optional:** Please include the reason for your change:

**4. Choosing a Primary Care Provider (PCP):** Include the name of each family member and the name and address of the Primary Care Provider (PCP) you choose for that member. Please choose a PCP regardless of which option you choose above. Be sure the PCP is available in the option you chose. If you choose the HUSKY Primary Care option, you need to choose a participating PCP for each family member in HUSKY A so we can process your enrollment. If you have any questions, call **1-800-656-6684**.

Attach a sheet of paper if more space is needed.

Name of Family Member First, MI, Last	Client ID Number	First and Last Name of PCP	PCP's Address or Town	Existing patient of this PCP?
1.				Yes / No
2.				Yes / No
3.				Yes / No
4.				Yes / No
5.				Yes / No
6.				Yes / No

***Please sign and date this form below.***

**5. Signature:**

\_\_\_\_\_  
Signature of Head of Household

\_\_\_\_\_  
Date

**Return this form to: HUSKY PROGRAM P.O. Box 280747 East Hartford, CT 06128-0747  
OR fax it to 860-282-5579**

**Primary Care Providers in HUSKY Primary Care,  
Connecticut's Primary Care Case Management Program  
(New Haven Area, as of December 17, 2009)**

To enroll in HUSKY Primary Care, you will need to pick a participating Primary Care Provider for **each** member of your household enrolled in HUSKY A. For example, you may want to enroll your child with a pediatrician and an internal medicine doctor for yourself.

Providers with a star (\*) next to their name are not available as of December 17, 2009. They will be available soon.  
**More PCPs are joining the program. For more information or to enroll, call HUSKY at 1-800-656-6684.**

**Cornell Scott-Hill Health Center** - 428 Columbus Avenue, New Haven. Phone: (203) 503-3000

(Other sites include: Dixwell Health Center, New Haven; West Haven Health Center, West Haven; Cornell Scott-Hill Health Center Ansonia, Ansonia; School-Based Health Centers in New Haven)

**Adult Nurse Practitioners:** Jennifer Brackett, Andrew Yim; **Family Nurse Practitioners:** Veronica Egbunike, Janina Gilo, Robert Hill; **Internal Medicine:** Robert Douglas Bruce, Carol Elrington, Karin Michels-Ashwood, Cheryl Walters; **Nurse Practitioner:** Celia Gote\*; **Pediatric Nurse Practitioners:** Jacqueline Baker, Marguerite Kyle\*, Tina McGillicuddy, Kathleen Stone; **Pediatricians:** Margaret Boron, Stephen Updegrove, Meredith Williams, Robert Windom; **Physician:** Nesrine Rizk; **Physician Assistants:** Alain Bissainthe, Bryce DelVecchio, Cheryl Drezek, Robert Howell, Gerald Kayingo, Natalie Lourenco, Crystal Ryder, Jaime Stewart

**Fair Haven Community Health Center (existing patients only)**

374 Grand Avenue, New Haven. Phone: (203) 777-7411.

**To find out which Primary Care Providers are participating, call HUSKY at 1-800-656-6684.**

**Long Wharf Pediatrics (existing patients only, with some exceptions)**

150 Sargent Drive, New Haven. Phone: (203) 781-4321

**Pediatricians:** Dennis Durante, Kathleen Fearn, Richard Halperin, Lucille Semeraro; **Physician Assistant:** Betsey Park

**Pediatric and Medical Associates (existing patients only)**

200 Orchard Street – Suite 108, New Haven. Phone: (203) 865-3737

**Pediatricians:** Ronald Angoff\*, Nancy Brown\*, Gregory Germain\*, Dyan Griffin\*

**Pediatrics Plus PC** - 13 Peck Street, North Haven. Phone: (203) 239-4627

**Pediatricians:** Allison Cohen, Stephanie Slattery, Elsa Stone, Edward Zalitis\*

**Yale New Haven Hospital Primary Care Centers**

- **Adult Primary Care Center** - 789 Howard Avenue, New Haven. Phone: (203) 688-5555

**Adult Nurse Practitioner:** Genice Nelson; **Internal Medicine:** Aniyizhai Annamalai, Rina Garcia, Inginia Genao, Leora Horwitz\*, Walter Kernan, Kusum Mathews, Pinar Oray-Schrom, Stefani Russo, Emily Wang, Kathleen White, Laura Whitman

- **Pediatric Primary Care Center** - 789 Howard Avenue, New Haven. Phone: (203) 688-5555

**Pediatric Nurse Practitioners:** Nancy Banasiak, Angela Crowley, Ann Drabinski, Carolyn Federici, Patricia Jackson-Allen, Pao-Lin (Cathy) Liu, Mikki Meadows, Alison Moriarty Daley, Earlene Peckham, Elaine Romano, Sarah Vaughan, Denise Wagner; **Pediatricians:** Andrea Asnes, Andrea Benin, Karen Dorsey, Ada Fenick, Howard Fink, Brian Forsyth, John Leventhal, Paul McCarthy, Jonathan Miller, Marjorie Rosenthal, Sheryl Ryan, John Samuel, Eugene Shapiro, Richard Shiffman

- **Women's Center** - 789 Howard Avenue, New Haven. Phone: (203) 688-5555

**Certified Nurse Midwives:** Elke Bachmann\*, Susan Hally, Heather Reynolds, Marianne Stone-Godena; **Obstetric Nurse Practitioner:** Martha Mitchell; **Obstetricians/Gynecologists (OB/GYNs):** Richard Bercik, Madeline Dick, Brian Karsif, Angie Lee, Shefali Pathy, Julia Shaw

- **Nathan Smith Clinic** - 15 York Street, New Haven. Phone: (203) 688-5303

**Infectious Disease:** Dana Dunne, John Francis, Gerald Friedland, Jose Salvana, Sandra Springer, Mercedes Villaneuva, Krystn Wagner; **Internal Medicine:** Nancy Angoff; **Nurse Practitioner:** Julia Womack; **Physician Assistant:** Timothy Hatcher