

April 21, 2020

Dear Colleagues:


There are many well-deserved superlatives—from amazing to exceptional—that describe our Yale New Haven Health System team. It is with great pride and admiration that we thank you for making an incredible difference during these unprecedented times—every day, on every shift, and across our Health System. Therefore, and with deep gratitude, we are pleased to announce that YNHHS employees will receive a “COVID-19 Recognition Award.”

The award, which will be included in your May 21, 2020 pay, will be 5% of earnings associated with your total hours worked between the first pay period of the calendar year and May 9, 2020, in recognition of your extraordinary participation in helping our System care for patients afflicted with COVID-19. This payment will be made to full-time, part-time and casual status staff up to and including managers (leaders at the director level and above are not eligible).

This COVID-19 Recognition Award reflects our philosophy to reward exemplary performance and acknowledges that by working together and in partnership across the Health System, our System staff are doing a remarkable job addressing the challenges of the COVID-19 pandemic. Many employees have taken on extra shifts, covered shifts at other hospitals, or have temporarily assumed different roles based on their background and skills. In every situation, you have stepped forward and in the true definition of a hero, rushed toward the challenge, not away from it. Our patients and your colleagues appreciate it, and as your leaders, we could not be more grateful.

In addition to our thanks, please take the time to savor the community’s grateful response for you and all healthcare workers. These include accolades on the YNHHS Kudoboard, signs of gratitude throughout the community, hand-made cards from children, donations of food, and drive-by salutes by area first responders. We hope these heart-felt tributes, along with the COVID-19 Recognition Award, convey our deep appreciation for all that you have done and continue to do for our patients and their loved ones.

Gratefully,



Marna P. Borgstrom
Chief Executive Officer
Yale New Haven Health &
Yale New Haven Hospital



Richard D'Aquila
President
Yale New Haven Health &
Yale New Haven Hospital



Christopher M. O'Connor
Executive Vice President &
Chief Operating Officer
Yale New Haven Health



Thomas Balcezak, MD
Chief Clinical Officer
Yale New Haven Health



Vincent Tamaro
Chief Financial Officer
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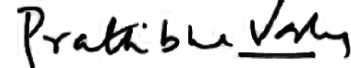
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