

In some of our companies lease agreements it states that there is a fee if a tenant were to call LCI before trying to go through our maintenance department. It has come to my attention that some may have mistaken the purpose of this fee. It was only put there to try to create more efficiency. Instead of going through ICI and waisting precious time, come directly to us, so that we can take care of your issue as quickly as possible. In no way did this part of the lease restrict a tenant from contacting LCI, if the landlord didn't take care of an issue. Even though the intent of this part of the lease was good, nonetheless, since it can be mistaken as a restriction against contacting LCI it is hereby removed from the lease. You still need to contact the landlords maintenance department in the event of a maintenance issue. And LCI should be used as needed.

In some leases it states that the landlord has POA to sign a waiver for LCI on behalf of a tenant. This was an oversight. It was in the boiler plate lease I used to draft my lease document and I didn't take it out by accident. In all the years this has been in the lease I have never once signed a document on behalf of a tenant. Nor was I aware of its existence.

I do apologize for any inconveniences this may have caused.

If you have any questions regarding this email or our lease document feel free to contact me.

Sincerely,
Barnett Brodie
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